AARP Foundation®

For a future without senior poverty.

Boyden Executive Search Contact

Wendy Wilsker | wwilsker@boyden.com

Sara Swisher-Anderson | sanderson@boyden.com

Position Summary

The Vice President of Technology oversees the management of unique business unit applications, legacy systems, databases, and web interfaces to meet current and emerging business needs. This position partners with business unit leadership to develop and communicate technology strategy and vision to support organizational goals. Additionally, the VP, Technology partners with the AARP Chief Information Officer (CIO) and other AARP IT staff to design, develop and implement enterprise-wide information services and security decisions while ensuring compliance with enterprise technology standards and policies. The VP, Technology collaborates with senior management to gather requirements, design, develop and execute strategic technology initiatives and is responsible for organizational level IT operations, compliance with information security and privacy policy and standards, and technology/digital innovation.

This position is the senior technology position in the Foundation responsible for developing and overseeing the implementation of the Foundation's technology and data strategy in support of the Foundation's mission and goals.

Responsibilities

- In partnership with AARP CIO and IT, formulates and implements unique program IT strategy, ensuring alignment with AARP enterprise IT requirements and strategy. Advises executive and senior leadership on emerging trends. Maximizes technology return on investment by determining capital investment priorities, parameters, and risks.
- Establishes the ideal technology business operating models, ensuring compliance with corporate requirements, and ensures that current and planned technical architecture, investments and solutions are aligned with business unit and strategic objectives. Identifies opportunities to leverage technology to optimize processes and harmonize data across programs. Assesses potential impact and application on technology innovations.
- Builds strong relationships with internal groups within the organization and across the overall enterprise and develops a deep understanding of their issues, challenges, and opportunities to support effective execution.
- Defines and leads the organizational and program data strategy and oversees data integration and all aspects of data governance to ensure efficient processes and consistent data flows and alignment with AARP enterprise standards and requirements.
- Oversees technology operational budgets, plans and annual goals. Reviews, recommends, and oversees all technology services and software license agreements.

- Promotes a business first and customer centric approach. Fosters strong IT governance through adoption of software development standards, methodology development, change control processes and other operational standards as established by AARP. Directs the design, planning, implementation, and maintenance of the technology infrastructure in support of operations. Ensures the integrity, confidentiality and availability of relevant systems, applications, and data.
- Establishes metrics for monitoring and managing technology effectiveness. Establishes appropriate service levels. Defines, tracks, and communicates key performance indicators to inform success criteria and track results

Qualifications & Requirements

- Bachelor's degree required, master's degree in a technical field preferred.
- 10+ years of overall technology experience, including managing technology solution/application development teams.
- Demonstrated experience in successful execution of technology transformation projects.
- Knowledgeable about the Salesforce platform, standard functionality and use cases, object architecture, and development patterns.
- Experience managing the deployment of custom applications on the Salesforce platform.
- Experience with Software Development Life Cycle methodologies.
- Vendor selection and management/Professional services experience.
- Experience with SAAS and Cloud based technologies, especially AWS and Salesforce.
- Demonstrated experience in structure and/or large audience communication with an ability to effectively communicate technical issues to a broad audience.
- Technical implementation competence and direct experience to determine and lead appropriate software development, solutions, and capabilities with a strong understanding of project management principles.
- Certifications: AWS, Salesforce, Architecture Framework, etc.

Preferred Qualifications:

- Demonstrated success in building a new team and organizational culture of aligning technology and data to support organizational goals.
- Demonstrated success in organizational technology transformation, including but not limited to governance, data architecture, information security, privacy, and change management.

Additional Requirements:

- Regular and reliable job attendance.
- Effective verbal and written communication skills.
- Exhibit respect and understanding of others to maintain professional relationships.
- Independent judgement in evaluation options to make sound decisions.
- In office/open office environment with the ability to work effectively surrounded by moderate noise.

AARP will not sponsor an employment visa for this position at this time.

Flexible Work Arrangement (FWA)

AARP observes Mondays and Fridays as telecommuting workdays, except for essential functions. Remote work and telecommuting can only be done within the United States and its territories.

Compensation and Benefits

AARP offers a competitive compensation and benefits package including a 401(k); 100% company-funded pension plan; health, dental, and vision plans; life insurance; paid time off to include company and individual holidays, vacation, sick, caregiving, and parental leave; performance-based and peer-based recognition and tuition reimbursement.

Equal Employment Opportunity

AARP is an equal opportunity employer committed to hiring a diverse workforce and sustaining an inclusive culture. AARP does not discriminate on the basis of race, ethnicity, religion, sex, color, national origin, age, sexual orientation, gender identity or expression, mental or physical disability, genetic information, veteran status, or on any other basis prohibited by applicable law.

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Wendy Wilsker
Managing Partner
wwilsker@boyden.com

Sara Swisher-Anderson
Senior Recruiter
sanderson@boyden.com

About Boyden

Founded in 1946, Boyden global executive search was the first firm to focus entirely on retained executive search. Others would soon follow, using many of the basic tenets and principles that Sidney Boyden put in place: maintaining a strict code of ethics and standards; establishing a global presence; creating uniform processes; and working with highly experienced business partners. These aspects of Sidney Boyden's vision are still in use today.

Boyden continues to be a leader in the executive search industry. Through the ever-expanding use of cutting-edge technology, while always adhering to strict ethical standards, we remain true to our rich heritage as the founders of retained executive search. We cover the globe with over 70 offices in more than 40 countries, led by resident professionals adept at working in a global economy. We are poised to help our clients find the people who will lead them today and into the future. In addition to retained executive search, Boyden works with clients seeking advice regarding their Boards. We also assist clients with interim management and leadership assessment.